**SAMPLE – Suspension - Insubordination**

**[Date]**

**[Name]**

**[Address]**

Via **[Hand Delivery OR Certified Mail No.\_\_\_\_\_\_\_\_\_]**

Dear **[Mr./Ms. Last Name]**:

The purpose of this letter is to advise you of my decision to suspend you without pay for ten (10) working days from your position as **[classification]** with the **[agency/department name]**. The reason for this suspension is your continued unacceptable conduct and performance, particularly your insubordinate behavior. In addition, this letter shall serve as notice that any further misconduct will be viewed as unwillingness, rather than inability, to comply with reasonable expectations, and shall result in your dismissal.

Your suspension will begin on **[day of week, mo./day/yr. - *must provide 3 working day notice beginning with the day following the date of the letter*]**, and end at the close of business on **[day of week, mo./day/yr.]**. You are expected to return to duty on **[day of week, mo./day/yr.]**, at the time of your regularly scheduled shift. This personnel action is in accordance with subsection 12.3 of the *Administrative Rule* of the West Virginia Division of Personnel, W. Va. Code R. §143-1-1 *et seq*., and provides for a three (3) working day written notice.

During the period of suspension, you are restricted from all areas of the **[office name(s)]** with the exception of **[office name(s) (e.g., supervisor/manager/human resources office)]**. Further, you are not to remotely access the State’s employee technology resources (email, mainframe, etc.) or otherwise perform work for **[agency/department name]** **[*Agencies should not permit the employee to take agency-issued phones or IT equipment with them while on suspension.*]**. If it is necessary for you to come to **[office name(s)]**, an appointment must be arranged in advance and **[name]** will meet you in the lobby. You may arrange such an appointment by contacting **[name]**, **[title]**, at **[telephone number]**.

On **[date]**, **[name]**, **[title]**, held a discussion with you regarding the nature of your **[misconduct, unacceptable performance, etc.]**. At that time it was shared with you that suspension was being considered. Your **[response was/responses were…]**. After reviewing your response and having considered all the information made known to me, I have decided that your suspension is warranted.

More specifically, the reasons for this personnel action are as follows: **[*Give SPECIFIC reasons for suspension -- employee must be informed, with reasonable certainty and precision, of the cause of his suspension from employment. Be sure to give examples of deficiencies i.e., who, what, when, where and how. Provide specific details including dates of previous disciplinary actions, unacceptable performance and/or conduct, management intervention, and the consequences to the agency/public.*]**

Despite the previous **[coaching/performance improvement plan/written warning/suspension]** for insubordination, your willful and intentional disrespectful conduct has continued. Your statements demonstrate a blatant disregard for the authority of the management of **[agency/department name]**. While the charge of insubordination is commonly related to an employee's refusal to obey an order of a supervisor, it has been found to also include use of abusive, threatening or profane language in speaking of management; therefore, you are once again charged with intentional insubordination. An employer has the right to expect subordinate personnel to not manifest disrespect toward supervisory personnel which undermines their status, prestige, and authority.

**AND/OR**

Employees are expected to adhere to the directives of their supervisors. The refusal of an employee to perform any lawful directive by their supervisors is cause for severe disciplinary action. An employee is expected to respect authority and does not have the unfettered discretion to disobey or ignore clear instructions. Insubordination encompasses more than an explicit order and subsequent refusal to carry it out. It also involves a flagrant or willful disregard for implied directions of an employer. I find that your repeated and willful refusal to obey lawful directives is an act of insubordination.

Your insubordinate conduct makes it difficult for management in general, and your supervisor in particular, to carry out leadership responsibilities while you are at the work place. Your blatant and flagrant insubordination, as well as your disruption of the orderly governmental processes, warrant your suspension. Your repeated repudiation of your supervisor's authority disrupted and undermined the employee-employer relationship and eliminated any likelihood that a lesser penalty would cause you to change your conduct and behavior. Further, your conduct and behavior is judged to be inappropriate and unacceptable in that you have displayed unnecessarily confrontational actions, irrational behavior and the wasting of time and energy on frivolous matters. I have been more than tolerant of your unacceptable behavior. However, no employer is expected to suffer the employment of an individual whose behavior is such that it prevents a harmonious working atmosphere.

**[*Provide detailed expectations regarding behavior and direct employee to attend relevant training.* *The employee should know with certainty what he or she must do to meet expectations.*]**

The State of West Virginia and its agencies have reason to expect their employees to observe a standard of conduct that will not reflect discredit on the abilities and integrity of their employees, or create suspicion with reference to their employees’ capability in discharging their duties and responsibilities. I believe the nature of your misconduct is sufficient to cause me to conclude that you did not meet a reasonable standard of conduct as an employee of **[agency/department name]**, thus warranting this suspension.

If your unacceptable behavior is the result of medical and/or personal problems, I suggest you may want to contact the physician, practitioner, or counseling service of your choice. Whether or not you choose to do so is your decision. I am, however, obligated to ensure that you observe established rules and meet performance expectations. You may also obtain information on the State of West Virginia’s Employee Referral Program by contacting the Division of Personnel at (304) 558-3950, extension 1012057209, or by visiting the web site at www.personnel.wv.gov/SiteCollectionDocuments/Miscellaneous%20Documents/EmpReferral.pdf.

It is unfortunate that I must take this personnel action; however, if you are interested in continuing your employment with this agency, you must refrain from insubordinate and other unacceptable behavior. I assure you it is my intention to maintain the integrity of our standard of conduct which provides the **[agency/department name]** and its employees with a means to ensure its efficient and effective operation. Accordingly, I must inform you that upon your return to work, you are expected to fulfill your responsibilities as a dependable and conscientious employee. Once again, any further misconduct will result in your dismissal.

You may respond to me, in person and/or in writing, concerning the contents of this letter, provided you do so within three (3) working days of its date. For any appeal rights you may have, please refer to W. Va. Code §6C-2-1 *et seq*., the West Virginia Public Employees Grievance Procedure. If you choose to exercise your grievance rights, you must submit your grievance, on the prescribed form, within fifteen (15) working days of the effective date of this action, to **[name and address of Chief Administrator]**. As provided in the statute, you may proceed directly to Level Three of the Procedure upon the agreement of the chief administrator, or when dismissed, suspended without pay, or demoted or reclassified resulting in a loss of compensation or benefits. You must provide copies of your grievance to the Public Employees Grievance Board at 1596 Kanawha Boulevard, East, Charleston, West Virginia, 25311; **[agency copy - name and address]**; and the Director of the Division of Personnel, State Capitol Complex, 1900 Kanawha Boulevard, East, Building 3, Suite 500, Charleston, West Virginia, 25305. Details regarding the grievance procedure, as well as grievance forms, are available at the Board’s web site at www.pegb.wv.gov or you may telephone the Board at (304) 558-3361 or toll-free at (866) 747-6743.

Sincerely,

**[Appropriate Signature Authority]**

c: Agency Personnel File

West Virginia Division of Personnel

**[OPTIONAL LANGUAGE - *If the employer meets with the employee and hand delivers the letter, the employer may request that the employee verify receipt by signing the following acknowledgment typed at the bottom of the letter*.]**

I have received a copy and am aware of the contents of the foregoing letter

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Employee Signature Date

**[OPTIONAL LANGUAGE - *If mailed via U. S. Postal Service, the following certification may be typed at the bottom of the letter.*]**

The undersigned certifies that the above letter / notification was mailed to **[name]** by first-class and certified mail, return receipt requested, on the \_\_\_\_\_\_\_\_\_\_day of \_\_\_\_\_\_\_\_\_\_\_\_, 20\_\_\_\_\_.

**[signature]**\_\_\_\_\_\_\_\_\_\_\_\_\_

**[typed name and title]**

[NOTE: *Revised 5/2015. Ensure law, rule, and policy language is current.*]